How to use WHO Guidelines and Tools with Service Delivery HIPs

December 2nd, 2020

Nandita Thatte, WHO/IBP Network, Moderator

Nandita leads the WHO/IBP Secretariat based in Geneva. Her current portfolio includes institutionalizing the role of WHO/IBP to support dissemination, implementation, and scale up of WHO guidelines and strengthening the linkages between IBP partners and WHO researchers to inform new areas for implementation research. Prior to joining WHO, Nandita was a Technical Advisor in the Office of Population and Reproductive Health at USAID where she supported programs in West Africa, Haiti and Mozambique. She has a DrPH in Prevention and Community Health from the George Washington University School of Public Health.
Today’s Agenda

• Opening & welcome  Nandita Thatte
• WHO Remarks  James Kiarie
• WHO-HIP Matrix Tool Overview  Lucy Wilson
• Implementation Experience  Stembele Mugore
• Questions & Answers  Nandita Thatte
• Closing  Nandita Thatte

Before we Begin

Webinar will be recorded

Submit your questions anytime! We’ll do Q&A after the presentations

Visit our website: ibpnetwork.org

Download the handouts
James Kiarie, World Health Organization

Dr James N. Kiarie is Head of the Contraception and Fertility Care Unit, WHO Department of Sexual and Reproductive Health and Research. Dr Kiarie qualified as an obstetrician gynecologist in 1992. Prior to joining WHO in December 2014, he was an Associate Professor in Obstetrics and Gynecology at the University of Nairobi, and a Consultant Obstetrician Gynecologist in Kenyatta National Hospital. Dr Kiarie has over 20 years of experience in teaching, clinical practice and research in the field of reproductive health, focusing on HIV/AIDS, sexually transmitted infections and family planning.
World Health Organization
Remarks

Lucy Wilson, Rising Outcomes

Lucy Wilson has over 15 years of experience in sexual and reproductive health programs, research, and policy. As an independent consultant, her goal is to advance the health and rights of women and girls by providing support to nonprofit and nongovernmental organizations, funders, and social enterprises. Lucy's work involves monitoring and evaluation, strategic planning and implementation, evidence-based programs, communications, and advocacy. Her consultancy is Rising Outcomes (www.risingoutcomes.com).
IBP’s WHO-HIP Matrix Tool: 
Use of the WHO Guidelines & Tools 
Alongside High Impact Practices in 
Family Planning 

Lucy Wilson 
December 2020

Introduction
Use of the WHO Guidelines & Tools alongside service delivery High Impact Practices in family planning

**CHALLENGE**
WHO Guidelines are important resources but are not systematically incorporated into programmatic interventions

**SOLUTION**
A tool to increase awareness and use of WHO Guidelines and tools when implementing family planning high impact practices

**PURPOSE**
To provide quick reference on WHO Guidelines and tools and how to incorporate them when designing and implementing programmatic interventions

**AUDIENCE**
Program managers designing or implementing programs who want to improve programs through the greater use of evidence

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Matrix
The matrix on page 2 provides specific ways to use the relevant WHO Guidelines and tools when implementing HIPs. The service delivery HIPs are listed on the top (columns), with the WHO Guidelines and tools along the left side (rows). Where they meet are suggestions for how the HIPs and the WHO Guidelines and tools can be used together. These include:

<table>
<thead>
<tr>
<th>ADVOCACY</th>
<th>WHO Guidelines can be a useful tool when advocating for introduction and expansion of HIPs.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PROGRAM DESIGN</td>
<td>WHO Guidelines provide guidance on program design when implementing HIPs.</td>
</tr>
<tr>
<td>PROVIDER REFERENCE</td>
<td>WHO tools can serve as a reference for providers when delivering FP services.</td>
</tr>
<tr>
<td>TRAINING</td>
<td>Incorporating the WHO Guidelines and tools into materials for training providers can strengthen programs.</td>
</tr>
</tbody>
</table>

Reference Sheet
Pages 3-4 provide brief information on both the HIPs and the WHO guidelines and tools included in the matrix. For each WHO guideline and tool, information is provided on the purpose and on how it can be used alongside the HIPs.
The WHO guidelines and tools are often adapted at the country or program level, via national service delivery guidelines or as job aids and training materials. These local adaptations, along with country context and national priorities, should be considered alongside the WHO documents. This document is not meant to replace any WHO guideline or tool. The HIPs listed below do not cover the full range of possible interventions.
Use of the WHO Guidelines & Tools alongside High Impact Practices in Family Planning

**Reference Sheet**

**pages 3-4**

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### High Impact Practices in Family Planning (HIP)

<table>
<thead>
<tr>
<th>Medical Eligibility Criteria &amp; Selected Practice Recommendations</th>
<th>Program Design</th>
<th>Drug Shops &amp; Pharmacies</th>
<th>Mobile Outreach</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Community Health Workers</strong></td>
<td><strong>ADVOCACY</strong></td>
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<tr>
<td><strong>Program Design</strong></td>
<td><strong>TRAINING</strong></td>
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<tr>
<td><strong>Optimizing Health Worker Roles through Task Shifting</strong></td>
<td><strong>ADVOCACY</strong></td>
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<tr>
<td><strong>Ensuring Human Rights in Contraceptive Provision</strong></td>
<td><strong>ADVOCACY</strong></td>
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<td><strong>ADVOCACY</strong></td>
</tr>
</tbody>
</table>

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**WHO Guidelines & Tools**

**Medical Eligibility Criteria & Selected Practice Recommendations**

- Use the resources below based on the suggestions in the center of the matrix.

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<tr>
<td><strong>Planning</strong></td>
<td><strong>Training</strong></td>
<td><strong>Advocacy</strong></td>
</tr>
</tbody>
</table>

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**Program Design**

1. **Advocacy**
2. **Planning**
3. **Training**

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**Family Planning: A Handbook for Providers**

**Use of the WHO Guidelines & Tools alongside High Impact Practices in Family Planning**

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**Family Planning: A Handbook for Providers**

**Use of the WHO Guidelines & Tools alongside High Impact Practices in Family Planning**

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**Digital Interventions for Health Systems Strengthening**

- Use high-quality standards when considering how to integrate digital tools into health systems.

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**Consolidated Guidelines on Safe Care Interventions for Health**

- Use high-quality standards when considering how to integrate digital tools into health systems.

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**Family Planning: A Handbook for Providers**

- Use high-quality standards when considering how to integrate digital tools into health systems.

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**Family Planning: Training Resources Package**

- Use high-quality standards when considering how to integrate digital tools into health systems.

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**References**

- [WHO Guidelines](https://www.who.int)
- [Safe Care Interventions](https://www.who.int)
- [Family Planning: A Handbook for Providers](https://www.who.int)
- [Digital Interventions for Health Systems Strengthening](https://www.who.int)
Ensuring Human Rights in Contraceptive Provision

PURPOSE: Provides guidance on actions that should be taken to ensure that human rights are systematically and clearly integrated into the provision of contraceptive information and services.

- Use to support advocacy efforts to provide the rights-based argument for expanding FP HIPs.
- Use in developing or updating training materials so that providers know how to reliably ensure the rights of their clients and potential clients in the provision of contraceptive services.

EXAMPLE: In conflict-affected settings women often face geographic barriers to accessing reproductive health care. WHO’s Guideline on Ensuring Human Rights in Contraceptive Provision can be used to support rights-based advocacy for mobile outreach services in these settings.

Thank you!

Special thanks to everyone who provided input on the tool:
Abdulmumin Saad - US
Ados May - US
Angela Akol - Uganda
Anoma Jayathilaka - India
Antonella Lavelanet - Switzerland
Asa Cuzin-Kihl - Switzerland
James Kiarie – Switzerland
Karima Ghelbzouri – Egypt
Laura Raney – US
Mario Festin – The Philippines
Marsden Solomon – Kenya
Nandita Thatte – Switzerland
Rodolfo Gomez Ponce de Leon – Uruguay
Roy Jacobstein – US
Shawn Malarcher – US
IBP-HIP Task Team and other members of the IBP community!

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Stembile Mugore, IntraHealth International

Stembile “Tembi” Mugore is a nurse, midwife and public health professional with extensive experience and professional expertise in policy, strategy development, clinical service delivery strengthening, health systems strengthening, integration of maternal, neonatal and child health, family planning, and HIV and AIDS. Tembi has provided technical assistance and built capacity for improvements in programming, development of service delivery guidelines, pre- and in-service training, performance, and quality improvement systems. She has worked for IntraHealth International in senior technical advisory capacities for over twenty years, in East, West and Southern Africa, Asia and global projects. Years before task shifting was formally documented, she led introduction of task shifting for insertion and removal of Norplant and treatment of complications of incomplete abortion for nurses and midwives and provision of injectable contraceptives DMPA-IM and selected maternal health tasks to Nursing Assistants in Uganda resulting in additions to scopes of practice for nurses and midwives and policies.
Questions & Answers

Before we close:

Presentation and Recording available here:
www.youtube.com/user/MediaHRP
www.fhighimpactpractices.org
For more information, please visit:

www.ibpnetwork.org

www.who.int/reproductivehealth

www.fphighimpactpractices.org

Thank you for your participation today!